

**UNM Hospital Semi-Annual Report on the Status of Deliverables for the Period Ending September 30, 2019
UNM Lease MOU with Bernalillo County**

The following semi-annual goals are prepared in response to Exhibit A, item A4 that enables Bernalillo County and the Indian Health Services to have input and to comment on the semi-annual goals for each section of Exhibit A. Item A4 specifies that these semi-annual goals shall be considered Exhibit C to the MOU.

Exhibit C

Exhibit A Reporting Area	Semi- Annual Focus Areas March 2019-September 2019	Status Update
Reporting and Interaction	<p>A.2 UNMH Will establish mechanisms for the public to provide input on medical and behavioral health operations, planning and development.</p> <p>A.3 UNMH will establish a mechanism for collaboration with Bernalillo County and IHS on programmatic public and community health initiatives.</p> <p>A.6 UNMH will establish procedures related to it budget development, which will allow meaningful input into the budget by the County and IHS.</p>	<p><i>UNMH has established a Community Engagement Committee of the Board of Trustees. A regular agenda item will be established for community input on planning and operational issues with notification to stakeholder groups.</i></p> <p><i>UNMH is collaborating with Bernalillo County in summer 2019 to host public input forms in order to complete a community health needs assessment to identify areas of focus for clinical service development.</i></p> <p><i>UNMH and Bernalillo County have established a small working group with representatives from the three organizations to meet quarterly around programmatic public and community health initiatives.</i></p> <p><i>As part of the FY20 budget planning process UNMH will conduct two budget review meetings with Bernalillo County to obtain comment and input from the county. UNMH has a separate process with IHS including quarterly contract compliance meeting in which to obtain budgetary input.</i></p>

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<p>Accountability and Transparency</p>	<p>B.2 UNMH will report on national patient safety goals for the hospital with comparative benchmark information.</p> <p>B.4 UNMH will provide financial information to the County Commission and IHS as to the expenditure of mill levy finding by UNMH Departments.</p> <p>B.7 Subject to applicable laws UNMH will publish data required under Subsection B of the MOU on its public website.</p>	<p><i>UNMH produces the Bernalillo County Quarterly Report outlining patient safety, quality, operational and financial data with corresponding benchmark data where available. The report is provided to Bernalillo County and is publicly posted on the UNMH Internet site.</i></p> <p><i>UNMH has provided draft methodologies on mill levy expenditures by department to Bernalillo County to review. UNMH provides Financial information in the Bernalillo County Quarterly Report and in annual audited financial statements.</i></p> <p><i>UNMH currently published financial, quality and operational data on the UNMH intranet site including the Bernalillo County Quarterly Report, Audited Financial Statements, as well as other monthly financial and operational reporting.</i></p>

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<p>Primary Care</p>	<p>C.3 UNMH will encourage and assist Bernalillo County residents and Native Americans to access health care coverage.</p> <p>C.7 UNMH shall provide increased funding to either the UNM School of Medicine or UNM Medical Group to recruit and retain specialist for a minimum of two medical specialties most needed by Native Americans.</p>	<p><i>UNMH is actively working around increasing access to primary care as well as specialty care services and is working with other community partners to expand access and to build capacity.</i></p> <p><i>UNMH offers financial assistance through the UNM Care and other programs to patients and provides enrollment assistance in Medicaid and the Health Exchange.</i></p> <p><i>UNMH has been in consultation with IHS and the All Pueblo Council of Governors to prioritize specialty areas in need of expanded access and capacity.</i></p> <p><i>UNMH has improved access to Native American patients in some specialty areas over the last six months as measured by reduced times for appointments</i></p>

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<p>Native American Care</p>	<p>E1. UNMH in collaboration with the IHS, the All Pueblo Council of Governors and the county shall develop a written methodology acceptable to the parties on the 100 bed Native American patients' provision in the Federal Contract.</p> <p>E.4 UNMH will consult with the IHS to review compliance with the Federal Contract and for the provision of additional services, the quality of care for Native Americans, and priorities for additional services.</p> <p>E.5 UNMH will evaluate the opportunity to sustain and improve healthcare services available to Native Americans.</p>	<p><i>UNMH in conjunction with the All Pueblo Council of Governors and with review by IHS has developed an operational guideline for addressing access issues for Native American patients under the requirements of the Federal Contract.</i></p> <p><i>UNMH has ongoing quarterly operational meetings with IHS to discuss compliance with the Federal Contract and operational issues affecting Native Americans. UNMH also participates in Semi-annual Consultations with Indian Health Service and the All Pueblo Council of Governors.</i></p> <p><i>UNMH meets with the IHS quarterly to review utilization and access data for Native American patients and to discuss opportunities for improved performance.</i></p> <p><i>Native American healthcare will be specifically addressed as part of the Community Health Needs Assessment.</i></p>

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Behavioral Health Services	<p>F1. UNMH will work with UNM School of Medicine to coordinate with the county to provide medical staff for the MDC triage center. UNMH will provide case management services to the Resource Re-entry Center for individuals released from MDC.</p> <p>F2. UNMH will evaluate the opportunity to expand behavioral health services to County residents and Native Americans, both within its own operations as well as with other community providers, subject to inclusion of IHS in the process.</p>	<p><i>UNMH is currently providing staffing for discharge planning activities for the MDC. This group focuses on identification of high needs patients with behavioral health issues. In addition, UNMH along with members of the Office of Community Health provide staffing to the Resource Re-entry Center operated by the County to connect returning patients to needed services including social service needs.</i></p> <p><i>UNMH is currently working on expanded Behavioral Health programing within the UNMH infrastructure in the forms of health home implementation, Psychiatric Emergency Services, pediatric behavioral Health services and exploring other service line development.</i></p> <p><i>UNMH also is actively working with Bernalillo County on services to be developed on the MATS campus operated by the County.</i></p>